

Need to Improve Your Customer Service?

LoJack™ Fleet Management Powered by TomTom Can Help You Meet this Challenge

Providing superior customer service is integral to your business' success, whether you manage a fleet of five or 5,000 vehicles. Your customers may want not only fast service, but real-time statistics and fact-driven information, along with records and reports that provide visibility for costs that are passed along them.



Efficient Job Dispatch: LoJack Fleet Management's up-to-date digital maps display the location of each fleet vehicle in real time. So, dispatchers can assign the closest available driver to the next job. Your customers get their deliveries faster and with less expense.

Accurate ETAs: With real-time vehicle tracking, real time traffic information, and direct two-way, hands free communication between drivers and dispatchers, you can narrow pre-determined delivery windows and provide your customers with extremely accurate estimated times of arrival (ETAs) for their deliveries.



Competitive Pricing & Transparent Invoices for Customers:

LoJack Fleet Management enables you to achieve operational efficiencies in fuel, labor and accounting costs that translate into savings you can pass along to your customers. Plus, with real-time information and comprehensive reporting at your fingertips, you can provide customers with transparent invoices. Your value and credibility as a service provider increases.



Superior Responsiveness to Customer Inquiries: Our mobile app helps you manage your fleet on the go and respond to customers immediately, even when you are away from your desk. If a customer calls, you can pull up the relevant information they need in seconds, on your smartphone or tablet 24/7.



More Customer Face Time: Your fleet drivers will be able to spend more time with customers, because LoJack Fleet Management saves them time on the road. Drivers can be more relaxed, less harried and feel more in control with the routing and communications systems LoJack Fleet Management provides. That translates into better driver/customer exchanges and relationship building.

Green Goodwill: Your customers will appreciate that you are reducing your carbon footprint by decreasing fuel usage, through a variety of operational efficiencies that LoJack Fleet Management enables: faster routing, lower mileage, better vehicle maintenance, improved driving behavior, less paperwork with online job logging, etc.

To learn more, schedule your free demo today. Call 855-38-FLEET or visit <u>lojack.com/fleet</u>